



Rock Your Body LLC

Email: Rockyourbody26@gmail.com | Text/Call (940) 440-1006 | 5295 US Highway 377 S Ste 3. Aubrey, TX 76227

Early cancellations, late cancellations, no show policy

Late cancellations and no-shows will result in a \$15 charge to the credit card on file. We understand that life can be unexpected sometimes. If you have an emergency or something unavoidable that causes you to miss class or miss early cancellations, please send a text to (940) 440-1006. We do not promise we will waive the fee, but we are open to possibility.

You must cancel using the app or go online. Calls/texts will NOT be accepted as a form of timely cancellation.

Registration & Wait list policy

We are a small studio with limited equipment and space available for each class. Therefore, our policy requires clients to register for each class to ensure there is a spot for you. It is recommended that clients register at least a couple of days in advance for each class and cancel 3 hours before class starts. (others may be waiting for a spot)

If class is full, clients can add themselves to the waitlist. If a spot becomes available, a notification will go out to ALL waitlisted clients via push notification, text, and email. Spots go to the first person who confirms via the app. If you know you can no longer attend, please cancel your waitlist reservation so the system doesn't include you in the notification.

Clients are currently able to book classes 3 weeks in advance. Rock Your Body LLC reserves the right to change this policy at any time.

Late Registration Policy

If a class is low or not participation, the class may be cancelled at the discretion of the owner or instructor up to 2 hours prior to class time. In the events you are scheduled for a class that is cancelled, the system will send an email, SMS, and/or push notification. You will not lose your class pass if this happens.

Class etiquette

For all students to receive the full value of our classes, we require the following:

1. Being on time means being 5-10mins early; bring your towel.
2. If you're more than 5mins late for a class, we reserve the right to deny you entry; this is due to warm-ups required to ensure your muscles are ready for class. It is for your safety. Coming late is also disruptive to the class.
3. We want you to video your progress but please consider the following:
 - a. If you are posting your videos on social media, please make sure anyone in the background is okay with being posted or blurring out the background.
 - b. Please do not video the instructor.
 - c. It's best to video yourself at the end of the class.
 - d. If you want to capture something on video to practice later, our instructors will be happy to spot you or talk you through it.

Membership & pricing

Memberships agreed upon by both parties will be honored through the term of the contract. Pricing for all services may be changed or altered at any time at the discretion of Rock Your Body LLC.

If you have agreed to membership with a membership but want to cancel prior to the end of the commitment, you still owe the balance of the remainder of the membership.

Memberships cannot be transferred to anyone else.

Minimum age

Adult classes can be attended by ages 18 and up.